

## Compliance Assistance Program

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Many water systems do a great job with their compliance programs, but even the best managed and operated utilities slip up on occasion. When this happens, IRWA is here to help guide you through the violation process. We can help with public notification language, CCR corrective action language for violations, and assistance with the formal violation notice process.

## How can IRWA help you return to and maintain compliance?

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- ⇒ Assist with navigating Drinking Water Watch and the Operator Certification Database
- ⇒ Assist with the development, preparation and submittal of periodic and routine compliance reports such as: CCRs, Public Notifications, Sampling forms, and Sample Site Change Forms
- ⇒ Review Monitoring Schedule Requirements
- ⇒ Review correspondence prior to submission to the Illinois EPA
- ⇒ Provide email reminders about upcoming deadlines for reporting

**Please contact Mary Reed at (217) 561-8376 (Cell) or by email at [reed@ilrwa.org](mailto:reed@ilrwa.org)**

## Consumer Confidence report assistance

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- ⇒ Save significant money related to the delivery of your required annual Consumer Confidence Report (CCR) by issuing the report electronically
- ⇒ Review your CCR for accuracy before issuing the report to the public
- ⇒ IRWA can post your electronic CCR by hosting it on our website for a small fee
- ⇒ Assist with language to place on your water bill along with a direct URL link

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The Illinois Rural Water Association is making this assistance available as a service to our members because we realize the complexity of regulatory compliance and how to calculate it.

This program can assist as an “insurance program” providing peace of mind, when you see that we are able to come to the same conclusion as your water system to resolve difficult and confusing compliance issues.

Illinois Rural Water Association

3305 Kennedy Rd  
Troy, Illinois, IL 62568



# Compliance Assistance Program

*Protecting and preserving the water and wastewater resources of rural Illinois through education, representation and on-site technical assistance.*