

WHO TO CALL FOR HELP!

If you are unable to determine the appropriate contact person from the list below, you may contact the Division of Public Water Supplies (DPWS), Compliance Assurance Section (CAS) at EPA.PWSCompliance@illinois.gov

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| Division of Public Water Supplies | Matt Maas, Division Manager | matthew.maas@illinois.gov |
| ⇒ Overall Questions on Water Quality and Monitoring DPWS – Compliance Assurance Section | Tatum DeMay, Manager | 217/558-0903 / tatum.demay@illinois.gov |
| ⇒ Total Coliform / Bacteriological Coliform Site Plan Assistance New Construction | Blake Marr Regional Office Staff Permit Section Staff | 217/557-3630 / blake.marr@illinois.gov See Reverse Side 217/782-1724 |
| ⇒ Boil Order Questions / Results | Regional Office Staff | See Reverse Side |
| ⇒ Consumer Confidence Report Available at: http://water.epa.state.il.us/dww/index.jsp | Jasmine Hatcher-Moorman | 217-782-5713 EPA.PWSCompliance@illinois.gov |
| ⇒ Changes in Ownership/ROINC/Personnel | Kevin Perkowitz | 217/558-1660 / kevin.perkowitz2@illinois.gov |
| ⇒ Cross-Connection Control Programs | Regional Office Staff | See Reverse Side |
| ⇒ Public Water Supply Loan Program | Nidhan Singh | 217/782-2027 |
| ⇒ Fluoride Compliance To order fluoride bottles | IDPH- Dental Health Certified Laboratory | 217/785-4899 Your Laboratory |
| ⇒ Illinois EPA Laboratory Lab Fee Program, Billing/Payment | Laboratory Staff | 217/782-9780 |
| ⇒ Lead/Copper Requirements Monitoring requirements/site plan information Public Education Lead Service Line Material Inventory/Replacement Plans School/Child Care Monitoring Requirements | Adam Nutt, working supervisor Kylie Slagle Adam Nutt Kathryn Capranica Elle Wright Sara Parmenter, working supervisor | EPA.LeadandCopper@illinois.gov 217/782-3440 217/524-4655 217/782-1838 217/782-9892 217-558-1203 / Sara.Parmenter@illinois.gov |
| ⇒ Monitoring Requirements Inorganic Chemicals (IOCs) Monitoring Schedules Nitrate/Nitrite Radiological Turbidity/Residual Disinfection (SWTR) | Kristen Zanon http://water.epa.state.il.us/dww/index.jsp Kristen Zanon Kristen Zanon Jasmine Hatcher-Moorman | 217-782-0328 / kristen.zanon@illinois.gov 217-782-0328 / kristen.zanon@illinois.gov 217-782-5713 / jasmine.hatcher-moorman@illinois.gov |
| Synthetic Organic Chemicals (SOCs) Disinfection Byproducts (DBPs) | Mandy Trader Jasmine Hatcher-Moorman | 217-524-1662 / mandy.trader2@illinois.gov 217-782-5713 / jasmine.hatcher-moorman@illinois.gov |
| Volatile Organic Chemicals (VOCs) Unregulated Contaminant Monitoring (UCMR) Groundwater Rule PFAS | Mandy Trader US EPA Blake Marr | 217-524-1662 / mandy.trader2@illinois.gov 217/557-3630 / blake.marr@illinois.gov |
| ⇒ Operator Certification General Questions Training Provider Course Approvals Drinking Water OpCert Wastewater OpCert | David Saladino, Working Supervisor EPA.OperatorCertification@illinois.gov Corinne Cullina Corinne Cullina Katherine Andring | 217/558-0016 / david.saladino@illinois.gov 217/782-7390 / corinne.cullina@illinois.gov 217/782-7390 / corinne.cullina@illinois.gov 217/785-1978 / Katherine.andring@illinois.gov |
| ⇒ Public Notification | Aleksandra Pach | 217/785-5152 / Aleksandra.pach@illinois.gov |
| ⇒ Vulnerability Waivers Applications | Mandy Trader Mandy Trader | 217/524-1662 / mandy.trader2@illinois.gov |
| ⇒ Water Supply Customer Complaints | Regional Office | See Reverse Side |
| ⇒ Water System Inspections/Sanitary Surveys | Regional Office | See Reverse Side |
| ⇒ Freedom of Information Act Requests (FOIA) | https://epa.illinois.gov/foia.html | 217/558-5101 |
| Division of Public Water Supplies Fax Number | Public Water Supply FAX | 217/782-0075 |
| ⇒ Capacity Development Northern Region Central Region | Drew Hoelscher, Manager Tessa Scalzo Justin Burge | 217/557-9906 / drew.hoelscher@illinois.gov 847/294-4070 / Tessa.scalzo@illinois.gov 217/785-9351 / justin.burge@illinois.gov |

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| ⇒ Permits, Construction or Operating Permit Section Manager | https://epa.illinois.gov/topics/forms/water-permits/drinking-water.html | |
| General and Operating Permit Questions | Chris Johnston, Manager Chris.johnston@illinois.gov , 618/964-0050 | |
| | “Ask for Engineer on Call” or email | 217/782-1724 |
| | | EPA.PWSPermits@Illinois.gov |
| Application for Aquatic Pesticides/algaecides | Gerard Zimmer Gerard.zimmer@illinois.gov | 217/782-5813 |
| Restricted Status/Critical Review | Chris Johnston Chris.johnston@illinois.gov | 618/964-0050 |
| Expedited Permit requests | Jaime Rabins Jaime.rabins@illinois.gov | 217/524-3035 |
| Corrosion Control Treatment | Jenny Larsen Jenny.larsen@illinois.gov | 217/782-1635 |
| Ultraviolet Light | Matt Talbert Matt.talbert@illinois.gov | 217/278-5826 |
| PFAS | Matt Talbert Matt.talbert@illinois.gov | 217/278-5826 |
| ⇒ Groundwater Protection Program Groundwater Section Manager | | 217/782-1020 |
| | Amy Zimmer amy.zimmer@illinois.gov | 217/557-3181 |
| Source Water Protection Unit | | |
| Source Water Protection Plans Email | EPA.SourceWaterProtection@illinois.gov | |
| Source Water Protection Website | https://epa.illinois.gov/topics/water-quality/swap.html | |
| Regional Groundwater Protection Planning | Kari Beckum/Rebecca DeMay | 217/782-1020 |
| Source Water Assessments | Ryan Bennett/Alan Fuhrmann | 217/782-1020 |
| Regulated Recharge Areas/Class III Groundwater | Lauren Hunt | 217/524-9048 |
| Groundwater Monitoring Program | Alan Fuhrmann | 217/557-3179 |
| Groundwater Staff, Rockford Office | Rebecca DeMay | 815/987-7272 |
| Hydrogeology Unit | | |
| Hydrogeologic (Modeling) Technical Assistance | Heather Mullenax | 217/785-3246 |
| Minimal Hazard Certification | Justin Bierwagen | 217/785-1871 |
| Groundwater Standards/Technology Regulations | Lauren Hunt | 217/524-9048 |
| Setback Zones, Waivers, and Exceptions | Justin Bierwagen | 217/785-1871 |
| Maximum Setback Zones | Heather Mullenax | 217/785-3246 |
| ⇒ Emergency Response | Illinois EPA | 217/782-3637 |
| 24-Hour Emergency Telephone | IL Emergency Management Agency | 800/782-7860 |
| ⇒ Illinois EPA Drinking Water Watch | https://iepasdwis.illinois.gov/dww/index.jsp | |
| ⇒ Field Operations Section (FOS) | https://epa.illinois.gov/topics/drinking-water/field-operations.html | |
| FOS Manager , Jeremy Chervinko, 217/524-9161, Jeremy.chervinko@illinois.gov | | |
| Champaign Regional Office , (217/278-5800) FAX (217/278-5808), EPA.PWSChampaign@illinois.gov | | |
| Counties: Champaign, Clark, Coles, Crawford, Cumberland, DeWitt, Douglas, Edgar, Effingham, Ford, Iroquois, Jasper, Livingston, McLean, Macon, Moultrie, Piatt, Shelby, Vermilion | | |
| Working Supervisor Shane McCulley Shane.mcculley@illinois.gov | | |
| Staff: Matt Talbert Matt.talbert@illinois.gov , Anthony Groenewold Anthony.groenewold@illinois.gov , Mustafa Muhyi Mustafa.muhyi@illinois.gov | | |
| 2125 South First Street, Champaign, IL 61820 | | |
| Collinsville Regional Office , (618/346-5120) FAX (618/346-5155), EPA.PWSCollinsville@illinois.gov | | |
| Counties: Bond, Calhoun, Clinton, Fayette, Greene, Jersey, Madison, Marion, Monroe, Randolph, St. Clair, Washington | | |
| Working Supervisor: John Kinder John.kinder@illinois.gov | | |
| Staff: Regan Taylor Regan.taylor@illinois.gov , James Blessman James.blessman@illinois.gov , | | |
| 1101 Eastport Plaza Dr., Suite 100, Collinsville, IL 62234 | | |
| Elgin Regional Office , (847/608-3131) FAX (847/608-3139), EPA.PWSElgin@illinois.gov | | |
| Counties: Cook, DuPage, Grundy, Kane, Kankakee, Kendall, Lake, McHenry, Will | | |
| Regional Manager, Segundo Nallatan Segundo.nallatan@illinois.gov | | |
| Staff: Grover Hopkins Grover.hopkins@illinois.gov , Dwayne Booker Dwayne.booker@illinois.gov , Fei Zhao Fei.zhao@illinois.gov , Jessica Cook Jessica.m.cook@illinois.gov , Nico DeGrazia nico.degrazia@illinois.gov | | |
| 595 South State Street, Elgin, IL 60123 | | |
| Marion Regional Office , (618/993-7200) FAX (618/997-1281), EPA.PWSMarion@illinois.gov | | |
| Counties: Alexander, Clay, Edwards, Franklin, Gallatin, Hamilton, Hardin, Jackson, Jefferson, Johnson, Lawrence, Massac, Perry, Pope, Pulaski, Richland, Saline, Union, Wabash, Wayne, White, Williamson | | |
| Working Supervisor: John Kinder John.kinder@illinois.gov | | |
| Staff: Zach Rodely Zachary.m.rodely@illinois.gov , Hunter Duzen Hunter.duzen@illinois.gov | | |
| 2309 W. Main Street, Suite 116, Marion, IL 62959 | | |
| Rockford Regional Office , (815/987-7760) FAX (815/987-7005), EPA.PWSRockford@illinois.gov | | |
| Counties: Boone, Carroll, DeKalb, Henry, Jo Daviess, LaSalle, Lee, Marshall, Mercer, Ogle, Putnam, Rock Island, Stark, Stephenson, Whiteside, Winnebago, Woodford | | |
| Working Supervisor: Kirk Bergstrom Kirk.bergstrom@illinois.gov | | |
| Staff: Andrew Holloway Andrew.holloway@illinois.gov , Roy Slick Roy.slick@illinois.gov , Victor Aguado Victor.aguado@illinois.gov | | |
| 4302 Main Street, Rockford, IL 61103 | | |
| Springfield Regional Office , (217/782-1724) FAX (217/782-0075), EPA.PWSSpringfield@illinois.gov | | |
| Counties: Adams, Brown, Cass, Christian, Fulton, Hancock, Henderson, Knox, Logan, McDonough, Macoupin, Mason, Menard, Montgomery, Morgan, Peoria, Pike, Sangamon, Schuyler, Scott, Tazewell, Warren | | |
| Working Supervisor: vacant, contact FOS manager | | |
| Staff: Mike Dragovich Michael.dragovich@illinois.gov , Jamie Cowles Jamie.cowles@illinois.gov , Cody Bauer Cody.L.bauer@illinois.gov | | |
| 2520 W Iles Ave., MC #10 | | |
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